

**Criteria to Refuse RGI Household
Chatham Hope Non Profit Housing**

Passed by the Board of Directors

Approved date: September 23, 2002

Last reviewed date: November 30, 2009

Last approved revision date: November 30, 2009

Chatham Hope Non Profit Housing may refuse to offer a unit to a household if,

- The prospective tenant's residency would be contrary to Chatham Hope's mandate;
- There are reasonable grounds to believe, based on the household's rental history that the household may fail to fulfill the obligation to pay rent for the unit in full and on time including but not limited to prior record or non payment or rent, persistently late rent payments or being unable to make appropriate arrangements for the service of utilities;
- There are reasonable grounds to believe based on the household's rental history that they will allow cause to be allowed excessive damage to the unit;
- Chatham Hope Non Profit Housing has reasonable grounds to believe that the unit is not suitable for the household due to the physical characteristics of the unit in relation to the number, gender and ages of the members of the household;
- The unit available is a special needs unit and the applicant is not eligible under Section 19 of Ontario Regulation 298/01 for special needs housing.

In the event Chatham Hope Non Profit Housing refuses to offer a unit to a household;

- The household will be notified of the refusal in writing no more than 10 days after the unit is offered to another household.
- The written notice will contain the reasons for refusal to offer the unit and set out the facts on which the decision was made.
- The written notice of refusal must also notify the applicant of their opportunity for an internal review.



Patricia Planting, President of the Board
November 2009